

**Department of Mental Health**  
**Division of Comprehensive Psychiatric Services**  
***3700 Project***

**Overview**

The 3700 Project was implemented in November 2010. This is a two-year collaborative project between the MO HealthNet Division and the Department of Mental Health (DMH), Division of Comprehensive Psychiatric Services, to provide health care coordination for high cost, high risk Medicaid recipients.

**Target population**

- Individuals with \$30,000 and higher annual Medicaid costs
- Individuals with co-occurring chronic medical and mental health conditions
- Individuals not currently enrolled as clients of DMH

**Strategy**

- Every four months, approximately 2,000 individuals are identified by MO HealthNet and assigned to the Community Mental Health Centers (CMHCs) for outreach.
- The CMHC contacts the individual and enrolls them in the Community Psychiatric Rehabilitation (CPR) program where they are assigned to a community support worker who assists them in coordinating and managing their total health care needs.

**Project Status**

- 1,648 individuals have been identified and enrolled in a CPR program and are receiving care coordination services.
- Preliminary data for 524 enrollees for a 6-month time period indicates a savings of \$180 per member per month in Medicaid costs, which for this group alone would mean savings of \$1.3 million annually.

**Success Stories**

- One individual enrolled had been in two serious accidents and suffered from chronic, severe pain. He was scheduled to have a \$300,000 procedure to implant a device into his back. The Community Mental Health Center staff went to doctor's appointments with him. It was agreed that a second opinion was needed. Following that opinion, the patient learned that the surgery posed more risks than potential good, so decided against it, thereby avoiding unnecessarily dangerous and highly expensive procedure.
- A woman enrolled in the program was a "frequent flyer" in Emergency Rooms and physician offices. She agreed to have the mental health case manager meet her doctors, has started seeing the mental health center psychiatrist, and has not gone to the ER or another doctor even once since enrollment.