

PURPOSE:

The Standards Group (TSG) is a joint effort of the Community Mental Health System, the Michigan Department of Community Health (MDCH) and the Michigan Association of Community Mental Boards (MACMHB) along with consumers and advocates formed to achieve consistency and uniformity across the public mental health system.

RECENT DEVELOPMENTS

- Director Laura Vredevelde began full-time TSG work November 2008.
- The TSG Board has approved TSG priorities for FY 2009 and a preliminary work plan has been developed.
- TSG Fund Balance = \$260,000 as of October 2008

ACCESS STANDARDS:

- Guidelines developed by TSG contain values, functions, and standards for public mental health access systems
- Following public review and comment, the Access Standards were modified for inclusion in the FY09 PIHP/DCH contract
- The Access Resource Manual is drafted and is currently under review by DCH
- Statewide trainings to be held in early 2009

SELF DETERMINATION:

- Draft standards for Self-Determination and Individual Service Budgets were approved by TSG Board and transmitted to DCH in Fall 2007
- Recommendations have been reviewed by MDCH but were not accepted as written. Further work on this initiative by TSG is not expected. MDCH will continue to work on providing technical assistance in this area

GRIEVANCE & APPEALS

- TSG worked in conjunction with the Fair Hearing Officers group to develop common forms for providing adequate notice for Medicaid and GF consumers
- Draft forms are complete and have been submitted to MDCH for additional review and consultation

HEALTH INFORMATION TECHNOLOGY

- The CIO Forum meets monthly to accomplish the work of the HIT strategic plan in such areas as business practice standards for data exchange, strategies and role of mental health CIO's within regional healthcare exchanges, and other technology issues.
- The CIO Forum has held preliminary discussions on DCH's need for timely, client-specific data related to sentinel events and criminal justice events.
- A Data Exchange Workgroup of the CIO Forum has been developed to focus on principles & approaches to data exchange with MDCH

FY 2009 TSG PRIORITIES

The following priorities have been approved by the TSG Board for development work in FY 2009:

WAITING LIST/NEEDS ASSESSMENT

- Develop guidance and reporting requirements for uniformly and consistently identifying and reporting underserved populations and managing waiting lists.
- Technical requirement to be attached to FY10 DCH Contract to include guidance and reporting requirements for waiting lists and needs assessment

ENHANCED DATA SUBMISSION:

- Develop principles document to guide data submission & exchange
- Establish standards and practices for PIHP/CMHSP reporting of timely client-specific event-driven/date-specific data to DCH including Sentinel Events and Criminal Justice/Jail Diversion activities.
- Consider other consumer/date/event specific data in future.
- Develop standards for data submission including timeliness, frequency, definitions, file formats, to be included in FY10 contract,

CASEMANAGEMENT

- Develop standard set of core competencies and training requirements for Casemanagement & Supports Coordination
- Role of independent broker/self-determination representative
- Consider strategies for certification
- Goal = Technical Advisory – FY 2010

ACCESS TO HEALTHCARE/COORDINATION WITH PRIMARY CARE

- Develop standards to guide and direct system in ensuring access to and coordination with health care providers.
- Strategies for addressing early morbidity in populations we serve
- To be included in the casemanagement core competency standards

ACTIVE ENGAGEMENT:

- Develop standards to ensure that individuals are offered a range of supports to assure community participation, inclusion, productivity, and independence.
- Objective measures/definitions of active engagement
- TSG to work with DCH on development/foundation and training/forums
- Goal = Technical advisory - FY 2010

PROVIDER CONTRACTING/MONITORING:

- Develop protocols for simplification and efficiency in provider contracting, reporting requirements, monitoring, and administrative functions.
- Training reciprocity