



The Standards Group

Project Updates –November 2011

The Standards Group continues its efforts on numerous statewide projects, with active involvement of CMHSP and PIHP staff, MDCH staff, provider representatives and consumers/advocates. The following are updates on some of TSG's current projects:

Case Management/Supports Coordination Core Competencies

The Standards Group has developed a comprehensive set of system core competencies for effective Casemanagement & Supports Coordination and tools for self and program evaluation. TSG Director has been meeting with CMHSPs and provider programs across the state interested in incorporating these competencies into their staff training and development programs.

Needs Assessment Guideline

The TSG Needs Assessment workgroup developed draft guideline and recommendations for Community Needs Assessment and submitted those to MDCH in August 2011 for inclusion in the FY 12 contract. The guideline includes background/regulatory overview, standards for process/methodology, data to be compiled including waiting list data, request for service data, community factors, key stakeholder feedback, identification of priorities, and templates for reporting to MDCH. TSG will assist MDCH in providing technical assistance to the field on these new standards.

CIO FORUM

The Data Warehouse, developed by members of the CIO Forum, is being used for statewide reporting to MDCH on consumer-specific critical incidents. MDCH has been developing its internal process for tracking, trending, and responding to particular types of incidents. CIO Forum member have also been involved in the development of common methodologies for the Cost of Services requirement and has developed a model format that is being reviewed by MDCH. In addition, the CIO Forum is addressing HIPAA 5010 requirements, ongoing CHAMPS implementation issues, and other state data reporting requirements.

Data Exchange Workgroup

The Data Exchange Workgroup of the CIO Forum is charged with conducting an analysis of issues related to electronic behavioral health information exchange between PIHP's, across provider networks, and within local health markets. Questions to be considered include: What types of clinical information should be exchanged? To what extent are providers required to do duplicate data entry into various systems? How can clinical behavioral information be electronically exchanged between behavioral health entities and physical health/primary care? How are other segments of the health care market handling these data exchange issues? The group will also be analyzing existing or planned state and national initiatives as well as cost/benefits of various solutions. This workgroup will begin in December 2011.

TSG Director Activities with MDCH

TSG Director continues to work with MDCH staff on several projects and workgroups including the Site Review Workgroup led by Tom Renwick, the Risk Event workgroup led by Nora Barkey, and a subgroup of the IPLT group focused on best practices for individuals with co-occurring MI/DD conditions. TSG Director will be presenting as part of a panel at the December QI conference on implementing the risk event monitoring requirements included in the FY 12 contract. In addition, TSG Director will be working with MDCH on several workgroups during FY 12 focused on administrative efficiencies, training & monitoring reciprocity and deemed status.

For copies of any TSG product, information about meetings or workgroup activities, or to provide feedback or comments on current or future TSG projects, please contact Laura Vredeveld at (616) 427-5957 or laurav@tbdolutions.com.