

## August 2009 Update on TSG Work Plan

### Access Standards:

Over 400 Access Staff, Supervisors, and other stakeholders have now been trained on the Access Standards, Technical Manual and DCH Site Review Protocols.

The Access Technical Resource Manual is now available electronically through the MACMHB/TSG website.

### Waiting List/Needs Assessment

This workgroup convened in March 2009, with Dennis Grimski as Chairperson.

The workgroup is making good progress on developing draft standards for establishing and maintaining waiting lists, clarifying the “may” vs. “shall” populations, templates for waiting list management and reporting, and due process implications.

Members of the Waiting List workgroup will be presenting at the Fall MACMHB Conference. Draft documents will be available for review in Fall 2009.

### Enhanced Data Submission

This workgroup convened in March 2009 with Chuck Dougherty as Chairperson.

Currently making good progress on developing a new method and protocols for submitting client-specific, timely data to DCH related to critical incidents. The workgroup has reached consensus on the types of incidents, definitions, reportable populations, and timelines for potential reporting.

A technical workgroup is currently developing file formats, technical schemas and fine-tuning data parameters and definitions.

### Provider Contracting/Monitoring

While there are “pockets” of standardization regionally, there has not been broad support statewide for a Uniform Provider Contract.

TSG Director will continue to promote reciprocity and portability in areas such as group home training, recipient rights training, contract monitoring, and quality improvement audits. There is still much that could be done in this area to gain administrative efficiencies.

### CIO Forum

TSG Director meets with the Chief Information Officers monthly in this forum. The group is currently focused on CHAMPS implementation, state data reporting and information exchange, and implications of the HITECH Act.

TSG Director is also working with a subgroup of CIO Forum members on standardization of 837 claims across PIHP’s and development of a common companion guide.

### Active Engagement

TSG Director is currently facilitating discussions with a group of DD advocates, PIHP reps, and MDCH leadership related to expectations for active, meaningful engagement in the community for all persons served, with an initial emphasis on the vulnerable adult DD population.

### Other

TSG Director Laura Vredeveld presented a plenary session at the Improving Outcomes Conference June 4-5, 2009.